# **Process Mining**

Investigating processes



### The transformation angle

Process Mining fuels Digital Transformation, aiming to discover, monitor and improve real - not *assumed* - processes by analyzing data from available event logs in the systems of current information of an organization.

### **Solutions offered**

Process mining allows an objective overview of processes within an organisation:

Subjectivity: achieving objectivity is a challenge Partial view: no single point of view that covers the complete process. Change: processes change, often mid-analysis.

while they are being analyzed.

**Invisibility**: digitization of processes may facilitate invisibility.

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Key statistic



PEXNetwork Survey December 2018

### What is Process Mining?

Process Mining is a cross between Business Process Management and Data Mining.

Process Mining will give you an overview of the processes being used in your organization, enabling you to keep the things that work and get rid of everything that doesn't.

Your computer may already hold all the data you need, and turning that into business intel is Process Mining.

Visualise the as-is	Understand issues
process	and root causes
Analyse processing	Who does what,
times	when, why
Benchmark site performance	Benchmark leadtime
Identify value	Monitor
improvement	improvement results

#### **Educational resources**

Process Mining: Data Science in Action by Wil M. P. van der Aalst

Process Mining: Discovery, Conformance and Enhancement of Business Processes by Wil M.P. van der Aalst

http://processminingbook.com/

https://medium.com/@pedrorobledobpm/ process-mining-plays-an-essential-role-indigital-transformation-384839236bbe

https://fluxicon.com/blog/2015/10/whyprocess-mining-is-ideal-for-data-scientists/